SCHROECK VETERINARY CARE

ROCKLEDGE, FL | 321-482-4838 | WWW.SVETCARE.COM

New Client First Appointment Deposit Policy

We're excited to welcome you and your pet to the SVC family! 🐾

Welcome to Schroeck Veterinary Care!
To secure your first appointment with us, a $50 new client appointment retention deposit is required. After you submit your appointment request, one of our Client Service Representatives (CSRs) will reach out to complete your pet's record and collect the deposit.

How Your Deposit Works

Your $50 deposit is applied toward your pet's exam fee and may be:

- **Refunded** when your appointment is canceled with at least **24 hours' notice**, or
- **Applied toward a future exam** when your appointment is rescheduled with at least **24 hours' notice**.

Please Note: To help us protect appointment times for all of our patients, the appointment retention deposit is forfeited if the scheduled appointment is not completed or if the appointment is canceled or rescheduled with less than 24 hours' notice.

We appreciate your understanding and your help in allowing us to keep appointment times available for patients who need them. Thank you for choosing Schroeck Veterinary Care and trusting us with your pet's care! 🐾